



JEWELRY WARRANTY CLAIM FORM

If you have questions or need assistance completing this form, please contact us at 800.563.7603

First Name and Middle Initial		Last Name		Date (mm/dd/yy)
Address Line 1				
Address Line 2				
City		Province	Postal Code	
Phone		Email		
School Name		School City		School Province
School Type (check one) <input type="checkbox"/> High School <input type="checkbox"/> College <input type="checkbox"/> Other _____				Graduation Year (if applicable)
ADDITIONAL INFORMATION				
Signature – if your jewelry item has your personal signature for inside engraving, please sign your name within the box to the right, making sure that no part of your signature crosses over any line. →				
ADJUSTMENTS				
Please specify the exact part of your jewelry item that needs to be corrected. Provide detailed instruction, including new information if you are requesting changes.				
PAYMENT INFORMATION				
If charges apply for warranty work on your jewelry item, we will contact you via phone or email. Payment must be received prior to warranty work being started. If paying by cheque/money order, payment must be received with this order. DO NOT SEND CASH.				
<input type="checkbox"/> Cheque Credit Card <input type="checkbox"/> Visa <input type="checkbox"/> Master Card <input type="checkbox"/> American Express				
<input type="checkbox"/> Money order _____ Expiration (mm/yy) ____ / ____				
DAMAGE WAIVER				
Jostens craftsmen take every precaution possible to successfully complete the requested adjustments on your ring. However, before doing any work on your ring, we must make you aware that there is always a risk involved when working on any ring. In rare instances, a ring may be damaged beyond repair. Therefore, Jostens will not accept responsibility or liability for your ring.				
<input type="checkbox"/> I have read the above disclaimer and understand that Jostens accepts no responsibility or liability for my class ring. I would like Jostens to proceed with the work on my ring.				
				(Signature)
SHIPPING INFORMATION				
Return your jewelry item and this completed form in a PADDED ENVELOPE via INSURED MAIL* to:		JOSTENS CANADA WARRANTY SERVICE CENTER 6630 RUE ABRAMS VILLE ST. LAURENT, QC H4S-1Y1		

*Please insure your jewelry item when shipping. Warranty coverage applies to the original item owner and items must be in repairable condition. If upon receiving your jewelry item, charges apply, Jostens will notify you prior to proceeding with your warranty request. Charges apply to customer changes. ©2019 Jostens, Inc.